

Diversity and Inclusion Training for Volunteers

OVERVIEW

Volunteers are the public face of nonprofit organizations. They play an integral role in the development, delivery, and success of programs that help individuals and communities across Canada. This self-paced online course is designed specifically for volunteer workers. The objective is to ensure that individuals appreciate the value of diversity and inclusion, recognize acceptable and unacceptable attitudes and behaviours, and know how to support a respectful volunteer environment where everyone feels safe and valued.

PARTICIPANTS WILL LEARN:

- The benefits of diversity and inclusion and the characteristics of an inclusive volunteer environment.
- Personal attitudes and behaviours that reflect consideration for others.
- Simple, practical strategies to ensure that conversations with others are respectful.
- How to recognize and respond appropriately in situations involving unacceptable behaviours, including discrimination, harassment, and bullying.
- And more...

ABOUT THE LEARNING EXPERIENCE

- **Immediate access.** Participants can start training right away and can download a *Certificate of Completion* as soon as they pass mandatory testing.
- **Self-paced.** Individual learners move through the material at a pace that matches their learning style and prior knowledge of the topic.
- **Available on any device.** Participants can use their computer, smartphone, or tablet. All they need is an internet connection.
- **Interactive and practical.** This isn't just about reading or watching videos. Interactive exercises, quizzes, and scenario-based activities keep participants engaged and reinforce key concepts.

TIMELINE FOR COMPLETION

This is a self-paced course. Most participants will complete their training within an hour.