

Diversity and Inclusion Training for Volunteers

OVERVIEW

Volunteer organizations depend on people working together respectfully, safely, and inclusively. When discrimination, harassment, bullying, or unresolved conflict occur, they can harm individuals, damage team morale, and undermine the organization's ability to serve the community. Organizations are expected to take reasonable steps to promote respectful conduct, respond to concerns appropriately, and provide volunteers with clear expectations about behaviour.

Diversity and Inclusion Training for Volunteers helps organizations support these goals by giving volunteers practical guidance on respectful behaviour, communication, inclusion, and responding appropriately when concerns arise.

PARTICIPANTS WILL LEARN:

- What a respectful, inclusive volunteer workplace looks like in practice
- How attitudes, assumptions, and bias can affect interactions
- How to recognize discrimination, harassment, bullying, and other unacceptable behaviour
- Practical ways to communicate respectfully and reduce conflict
- Appropriate responses if you are the target, witness, or accused
- How everyday behaviour contributes to a safer volunteer environment

ABOUT THE LEARNING EXPERIENCE

- **Immediate access.** Participants can begin training right away and download a Certificate of Completion after passing mandatory testing
- **Self-paced.** Learners move through the material at a pace that suits their schedule and prior knowledge
- **Available on any device.** Use a computer, smartphone, or tablet with an internet connection.
- **Interactive and practical.** Scenarios, exercises, and knowledge checks reinforce learning

TIMELINE FOR COMPLETION

This is a self-paced course. Most participants complete their training in approximately one hour.

To learn more about Canadian Diversity Initiative courses and how we can help your organization, visit our website: www.candiversity.com